

# Cup-series Waterproof Box IP Camera Fast Manual

## 1 Product Overview

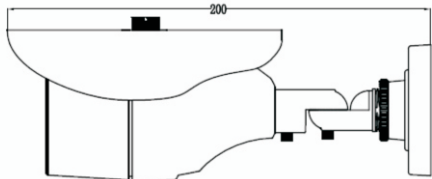
- Thanks for purchasing IP cameras from us. We R&D high advanced IP cameras with strong stability as well as powerful user management:
- ◆ Realible and compatible
- ◆ Introduce advanced H.264 HP video compression, achieving ultra-low bit-rate, superb high-definition picture quality
- ◆ Support dual-stream, Plug and Play, multiple Network Cloud security and surveillance.
- ◆ support various mobile long-distance monitoring (iPhone, Windows Mobile, BlackBerry, Symbian, Android)
- ◆ Support multiple web browsers (IE, Chrome, Firefox, Safari)
- ◆ Confirm to GB/T28181-2011

- ◆ support HVR/NVR connection, conform to ONVIF
- For more information, please read the

## 2 Structure

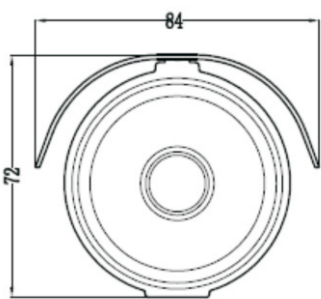
### 2.1 Structure

- ① Cup-series Waterproof Box IP Camera side overview (mm) :



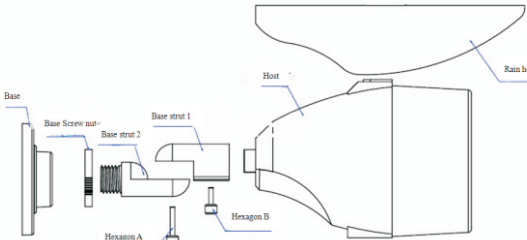
side overview

- ② Cup-series Waterproof Box IP Camera front overview (mm) :



side overview

- 2.2 Cup-series Waterproof Box IP Camera whole overview:



whole overview

## 3 Interface Instructions

### 3.1 Interface instructions, as follows:

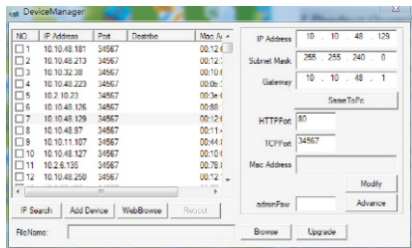


Interface instructions

- 3.2 Interface instructions  
12V DC: 12V DC input, Wrong power can cause permanent damage to the camera.

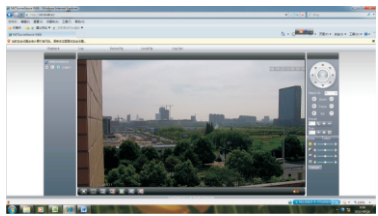
## 4 Network Operations

- 4.1 Charge the device, the power and adapter should be in accordance with the requirements. Power for about 1 minute until the device starts normally, use a network cable to connect the device to the switch / router / hub. (as follows) .
- 4.2 Set IP address in the LAN. default IP address is 192.168.1.10 To make sure the computer work with the device ,you need to set the computer IP as 192.168.1.X.
- 4.3 Go to CD->Chinese->Software to find UpgradeTool and install it.
- 4.4 Run Upgrade Tool, Click "IP Search", you will find the device ip. Select the device to config IP, see below picture ( Cameras that have been in the same network segment can skip this step) :



Picture 4 IP Configure

- 4.5 Open IE, type IP address, Login ( Factory default IP setting: IP address: 192.168.1.10; Subnet Mask: 255.255.255.0; Gateway: 192.168.1.1; User name: admin; no password) . As follows:



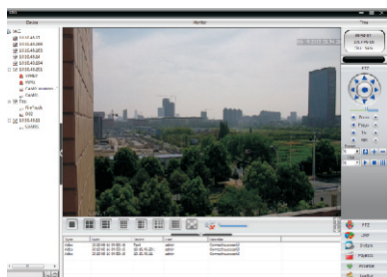
Picture 5 WEB interface

## 5 Client Operations

- 5.1 Go to CD->Chinese->Software, find CMS and install it.
- 5.2 Login after installation ( default login name is super no password) .
- 5.3 Monitoring Mangement: system settings>Monitoring Mangemen
- Add IP camera to client: available device options: IP address, domain name, serial number and MAC address.
- (1) Add IP address:
- ① IP search: Click "IP search" and select the DVR IP address to add device.
- ② Manually add IP address, Add the corresponding information into the device name and IP address , click Add Device> OK to finish.
- (2) Other ways to add camera to the client only available for manually add, add method refer to manually add IP.

## 6 Camera Connections

Camera name displays on the left of the client, double click it to connect main stream or right-click camera name to connect main stream or sub-stream. As follows:



Camera successfully connected

## 7 Public Network Access (Cloud Operations)

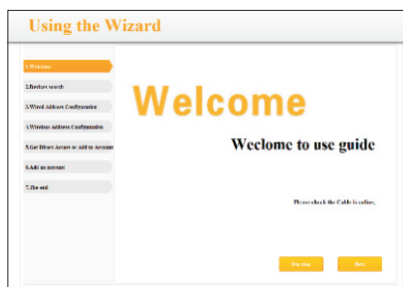
Cloud technology realises one step on the Internet, which greatly facilitates the customers in public network monitoring.

For first use, please start here. If not, just skip.

(1) Cloud service website login.  
<http://xmeye.net/>



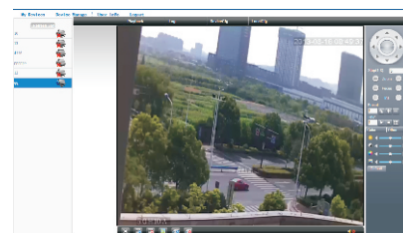
(2) Install step by step according to the guides



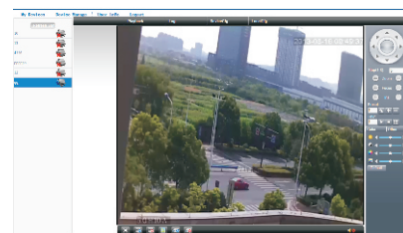
(3) Click "the end", as follows



(4) Click "Login" to enter the cloud interface, as follows:



(5) After successful configuration, wherever and whenever you are, as long as you can surf the Internet, you can get access to the device.  
PC monitoring: Login <http://www.xmeye.net/>;  
Login with user name and password.



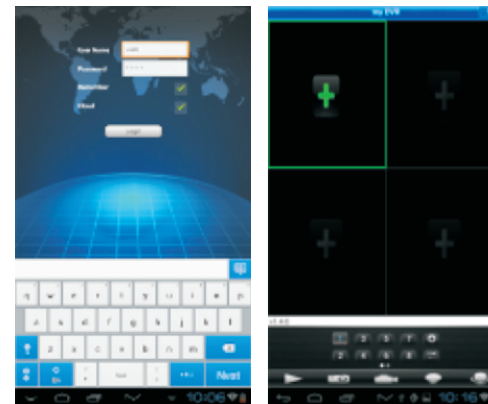
(6) Mobile Access

Network environment: wifi, 3G

Mobile system: Android, Apple

Software Name: VmEyeCloud

Software Download: Google Market, app store



IR-CUT switch continuously	Main menu -> System -> Camera parameters, set IR-CUT "IR synchronous switch".
Upgrade unsuccessful	Upgrade programme doesn't match product model, please contact our technical staff.
Can not connect the device	1. User UpgradeTool to search IP address, or ping this IP camera IP address, to see if successful 2. Check whether there is image from analog output with the monitor, IP address and other information superimposition. 3. When there is image output but can't search IP address, then check the network interface; When IP cannot be searched without checking the power, you can troubleshoot the network interface lights.
Cloud server login, but can not get live videos	IE activeX is not installed, so follow instruction to install activeX, please close anti-virus software before install, because anti-virus software intercepts IE activeX sometimes.

## 8 FAQ

Problems	Solutions
IE active X installation	1. IE activeX installation in WIN7 system (1) Lower PC security level: Go to main menu—run, input "msconfig". Set UAC level, click "enable", choose "Never notify". (2) Set IE security level: Open Control Panel > network and Internet > Network and Sharing Center > Internet Options, in ActiveX subdirectory, choose "enable" 2. IE activeX installation in XP system In XP system, only need to set IE security level, operation same as win7.
Moving object has dragged shadow in the live screen	In dark environment, our IP camera will auto startup electronic shutter, lower stream, so it will come out dragged shadow, you can go to CMS/WEB to close "electronic shutter".

## Product Warranty Card

Product name		Model	
Purchase Date		Dealer	
Purchase Market			
Customer name		Profession	
Telephone number		Zip code	
Work units			
Current Address			

Warranty:

Warranty period: One year. The Warranty Card only applies for the products you bought from us.  
Please take care of it to get more efficient and better service.